

Event Cancelled due to Covid-19 virus Communication to the Wicklow March 22nd Entrants.

This is a notification that I (Eoin Ryan) was dreading writing, but following the directive from the Department of health for all events, we are cancelling the Wicklow Half marathon and 10km.

I know many of you had trained hard and were looking forward to the event. And we (all the stake holders and I) have been working hard behind the scenes for months to ensure you guys can reach your potential and have a really positive experience at our race(s).

The great thing about runners is they are resilient and we have to be too given the circumstances. Organising races is my job and as of now – my job is on hold. But the bigger picture is Covid -19 is awful and we all sincerely hope it is short term and has a limited effect on people’s lives globally.

Given the uncertainty of how long the Department of health will suspend events (any deadline given might change) we have to be resourceful to try and accommodate everyone as best we can (please be mindful that these Events require a lot of front-end investment which cannot be recouped).

In unprecedented circumstances like Covid 19 being reasonable and flexible, as much as possible, is how we would like to move forward. We have put together 4+ options

PLEASE READ THESE OPTIONS REALLY CAREFULLY AS THERE IS A DEADLINE ON MAKING A DECISION.

PLEASE NOTE THE WEXFORD HALF & 10KM will be moving from April 26th to **September 20th.
We are combining Wexford & Wicklow together for 2020.**

Option 1. You come to Wexford on the 20th of September and do this race. If you are already in both races then Options (2,3,4 kick in) (If you have entered the Trilogy – see the note at the end of this sheet). Everyone who comes to Wexford on Sept 20th will receive the Wicklow and Wexford medal. Considering this is an ‘away game’ in soccer terms for people who entered Wicklow – ye will also get the long-sleeved top (FYI - tops were not included in your race package). **In summary – ye get an extra medal and a long-sleeved training top for coming to Wexford on Sept 20th.**

Option 2. You defer your entry to 2021 (dates TBC but will be in or around the same). Note: medals will be different to 2020.

Option 3. You can transfer to

Clontarf half or 5 mile July 11th (the final piece of the Trilogy medal if you go to Wex on Sept 20th).

See image of Trilogy medal at the end of the text. 

Fastlane half marathon or 10km on Oct 4th

Clontarf Half marathon or 5-mile Nov 21st

It will be a like for like swap in distance or nearest to it (5mile = 10km)

Option 4. You take a refund. We have information on our refund policy on the FAQ’s section of each event (and they all read the same). Please familiarise yourself with it. In summary: we do not issue refunds. **HOWEVER, WE WILL ISSUE REFUNDS** on entry fees** and take a hit on various pre-race costs that cannot be refunded to us on this occasion. These are unprecedented circumstances and we want to be as fair as we can. (FYI going forward for all our races you will have the option to purchase race insurance which will cover you for most things - including corona and a rainy day a few hours before the race....).

Here is a summary of the terms so you understand what will be refunded. Please read the terms to get the full details – they are on the FAQ sections of our websites. We will refund the entry fee you paid less the 3% charge it costs to make the refund transaction safely and securely back to you (**that is a transaction costs and not an admin cost at our end**). The refund does not include the online registration fee as we don't receive this. For Example: half marathon **entry fee** €37.50 less 3% = €36.41 refunded.

We would hope that you choose Options 1, 2 or 3 so we can stay connected in this (hopefully) mini emergency.

Option 4 (a) If none of the dates suit and you would like to get a Virtual medal from the race. That will be **Option 4 – The refund** less €10 for the virtual medal posted to you. We will not require proof that you did it – it is taken that you will do it.

Please keep reading to the end of the information..... Important deadline coming up

****How to proceed with options. Very Important****

As you can imagine this is a huge amount of administration to try and make the best out of this situation and be accommodating. And we understand that it is a moving situation too. So here is what we are doing. Entries to Wicklow are closed and will stay closed. Entries to the 2 x Trilogy are closed and will stay closed. **Entries to Wexford are closed until April 13th to give you guys one month to decide what you would like to do.** The reason we are doing is: having two medals available for the Wexford race at the finish line might incentivise more people to enter. The Wicklow and Wexford races combine make up over 2,000 ppl and we will have a limit on how big this race can be. So, we want to give our customers first choice (in the space of a month to April 13th) on which option ye would like to take. **Please take note of the deadline April 13th – if you come back to us after the deadline has passed and Wexford 20th September IS FULL we will not be able to accommodate you.** We expect it will be in demand.

****How to pick your option? Please help us streamline this****

Note: I will be taking a huge amount of emails on the back of this. Very often people ask if I can check this and that for them and I always do. Can I ask you, on this occasion, to look for any information you require on your email or the website first before asking me please, including reading this information very carefully please. Thank you.

How to pick your option..... (so I can find you easily & quickly please 😊)

1. Please reply with the email address that you used to enter or let us know what it is if you can't access it (being out of work etc.)
2. Write your full name on the email (first and surname) that was on your entry
3. Write down clearly what option you would like to take: Example: Option 1
If you take Option 3 – write down which race and which distance. In the case of Clontarf write down July 11th or November 21st and the distance (half or 5 mile)
4. If you had entered into both races already (Wexford & Wicklow) here is what to do **A) tell us this B)** if you can't make Wexford Sept 20th then you must pick two of the other options to cover both of your races. Please write both options down clearly
*See note for trilogy people below

Please note:

If you choose a refund please expect it within one month (or sooner) from the date you request it. We will be as fast as we can and appreciate your patience.

If you purchased bonus medal(s) for Wicklow – you can collect at Wexford

It takes time to find people on the system, check things and put you on spreadsheets etc. If you email your choice and then decide to change for personal reasons we will accommodate this but there will be a fee for the extra admin on this (unless that race is cancelled due to a government extension on mass gatherings). That will mean another one of these long messages.... Arrrah!!

Some will not get this email because another person entered you under their email, it goes into your junk mail, you miss spelt your email or you have blocked us from sending you mails.... I will also put this on facebook to try and reach everyone. If you don't receive it directly from us but get the instructions – pls reply with your options as outlined. Pls pass this info onto someone you entered.

Please remember the deadline of responding by April 13th to make sure you get your first preference option. Wexford opens to public entry then.

***Trilogy Half marathon or Trilogy shorter distances** – this means ye are missing a race (assuming you can make Sept 20th), so Options 2,3,4 will be required. If you can't make the 20th of Sept. Then it is a case of picking **3 x options**. If you feel you want a refund for one or two races for example... We'll just give you a third back or 2/3 back following the guide lines on Option 4 (we won't split hairs on which race is more expensive and all that).

I think I have covered everything here concerning the majority of people. I apologise for asking you to read this (it is long and it was difficult to write) but it is written to try and be as helpful as possible given the circumstances. **Please do read it again carefully as there is a lot here to absorb.**

It is going to be a tough year on a lot of businesses in the events space. Thank you for choosing our event and we look forward to welcoming you to a future race in 2020 or 2021.

Stay safe. Keep your energy and fitness up. **Appreciate your understanding and I look forward to hearing from you with the option you choose. Reply or email eoin@eoinryancoaching.com**

Our next race is Clontarf half and 5 mile on July 11th. To enter www.rundublin.com

Best Eoin Ryan

The 2020 Trilogy medal (Wicklow ,Wexford and Clontarf July 11th)

